

30th September 2016

From the Chief Executive's Office

**Royal Mail Group**

Your reference: Council – Royal Mail - 201600907

Our reference: 1- 3669656198

Dr Carolyn Wilkins OBE  
Chief Executive  
Oldham Metropolitan Borough Council  
Level 3 – Civic Centre, West Street  
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Royal Mail Headquarters  
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Dear Dr Wilkins

Thank you for your letter of 12th September.

Since January this year, we have seen nearly 60 postboxes or postbox doors stolen from the OL & SK postcodes areas. As I am sure you will understand, this has created a huge administrative undertaking to replace so many postboxes as quickly as possible, not to mention the costs which can run into several thousand pounds per box.

Our subcontractor Romec is working very hard to replace the postboxes. Royal Mail's regional Collection Planning Manager has spoken with Ms Lori Hughes, who I understand is the council's Constitutional Services Officer. Ms Hughes confirmed she has acknowledged our feedback and will inform you in due course. My senior team have also corresponded with Cllr Howard Sykes from the council on the same matter over the last few months.

Our commitment is to ensure our postbox provision is in place for all our customers; however the disreputable actions we have been experiencing are of great concern to us and threaten this obligation. I am hopeful the local police will be working hard also to ensure these actions against us cease.

Thank you for your letter and I am sorry for the concern this has caused. If you have any further questions, please do not hesitate in contacting me.

Yours sincerely



Moya Greene  
Chief Executive Officer

